

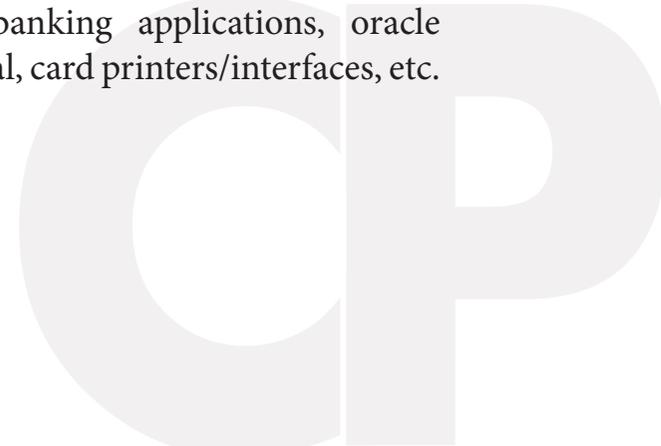
# Card Management Portal

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## Overview

The card portal management system is a bespoke web application built to handle end to end process of debit/credit card management. This solution caters for card production, card distribution, card request, card issuance, dispute logging and resolution among several other specially curated functionalities. The card portal is design to card processing standards according to PCIDSS. The card portal is highly configurable and can fit in any card processing financial institution operations. The card portal is design with a very good architecture that enables it operate on high performance, makes the application scalable and customizable. The card portal can integrate with external systems such as active directory, banking applications, oracle systems, postilion portal, card printers/interfaces, etc.



## Features



### Card Production

This is a feature that is tailored towards production of multi-currency local and international debit/credit cards. It adheres to the card production standards for MasterCard, Visa Card, Verve cards as well as virtual cards. The production time is reduced to just the click of a button. This feature enables the portal to produce instant non-personalized, instant personalized and personalized cards. The portal ensures encryption of card PAN in strict adherence to PCIDSS standards of card management.

### Card Stock Requisition

This feature makes it possible for branches of a financial institution to request instant cards for issuance when running out of stock. This card stock request is logged in the portal for processing by the card distribution representative.

### Card Stock Movement

This feature is made to move stock to various branches after production and it also allows receiving branches to acknowledge receipt of stock and add to its inventory.

### Inventory

An inventory of all card stock is kept and made simple to comprehend with this feature.



## Card Issuance

The requesting customer requests for a card and the customer service representative creates the request on the portal for approval after which eventually results in customer being debited and card linked to customer account. This feature allows for a process reversal in case of external service failure.

## Card Hotlisting

Customers often report missing or compromised debit/credit card and or fraudulent activities on their accounts through their debit/credit cards, however, the hotlisting feature on this solution can hotlist the card from being used for any transaction. This is a strong security feature of any card management system.

## Card Relink

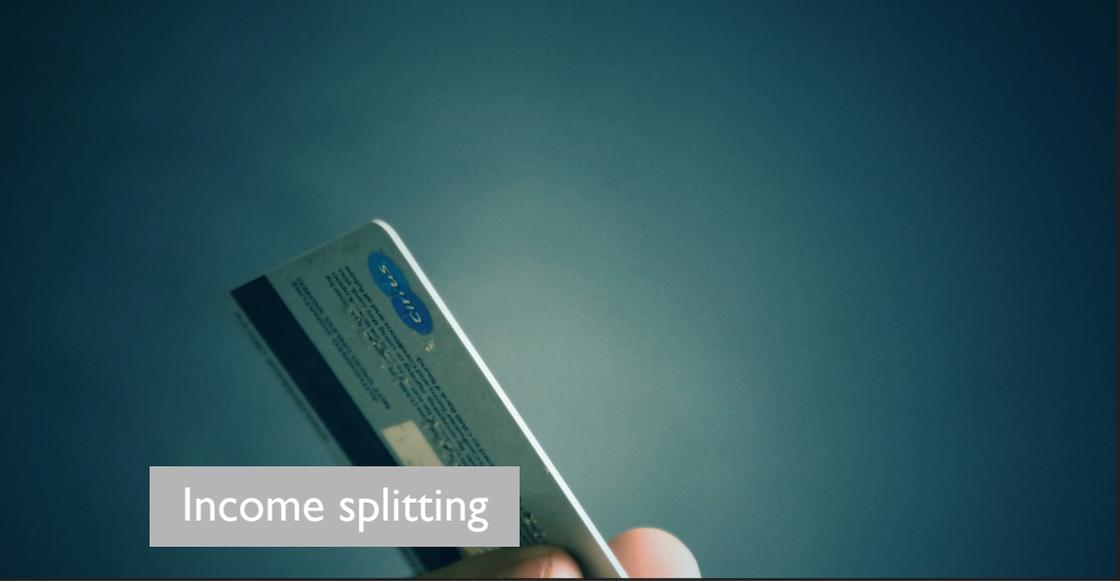
This feature helps to link multiple debit/credit cards to an account for customers who operate more than one card type.

## Account Enquiry

The portal is able to connect with external banking application to provide account information of customers.

## Card Enquiry

The process of recognizing income is done immediately automatically at the point of a successful debit transaction for cost of card and moved into the allocated income and cost of production accounts.



## Income splitting

The process of recognizing income is done immediately automatically at the point of a successful debit transaction for cost of card and moved into the allocated income and cost of production accounts.